



**REPEATED REQUEST FOR QUOTATION
M&E SOFTWARE DEVELOPMENT, IMPLEMENTATION AND TRAINING SERVICES**

**PONOVLJENI POZIV NA PONUDU
ZA RAZVOJ I IMPLEMENTACIJU SOFTWARE-a ZA SISTEM MONITORINGA I EVALUACIJE UZ OBUKU O
KORIŠTENJU APLIKACIJE**

**REQUEST FOR QUOTATION
BIH/RFQ/08/132**

The United Nations Development Programme (UNDP) Country Office in Bosnia and Herzegovina is acting as a Principal Recipient of the Global Fund to Fight AIDS, Tuberculosis and Malaria (GFATM) grant to Bosnia and Herzegovina in the implementation of "Coordinated National Response to HIV/AIDS & Tuberculosis in a War-torn and Highly Stigmatized Settings" programme.

The purpose of this RFQ is to provide guidelines and describe minimal functional requirements for M&E (Monitoring & Evaluation) reporting system, that is expected to be delivered by the **Software development, implementation and training service provider**. In accordance with the terms of reference of this RFQ, implementation of M&E System includes the following elements:

- Development of web application
- Provision of training for end users
- Provision of hosting and maintaining services

The companies that comply with the following are eligible to submit their quotation: it must have at least 10 employed staff, 2 programmers certified for web development, and 2 consultants with at least 5 years of experience in software solutions development; should have partner company in BiH responsible for after sales support and maintenance; should be minimum 5 years in operation; should provide annual financial statement from the bank for the past two years; and should provide at least 3 references from similar projects in accordance with the services stated above and in the TOR.

RFQ documents will be available from **29 October 2008 to 17 November 2008, from 8.30 h to 17.30 h**, only at

**UNDP BOSNIA AND HERZEGOVINA
48 MARSALA TITA STREET, 1st floor
71000 SARAJEVO**

or by e-mail: registry@undp.ba

Note: request for BIH/RFQ/08/132 documents.

Closing date for the receipt of the offers is 17 November 2008 till 12:00 h, at the above mentioned address.

Questions regarding this RFQ should be sent in writing (Ref. **RFQ/BIH/08/132**) not later than **10 November 2008** to:

Registry / UNDP BiH
E-mail: registry@undp.ba
Fax: 033 552 330

**POZIV NA PONUDU
BIH/RFQ/08/132**

Kancelarija Razvojnog programa Ujedinjenih nacija u Bosni i Hercegovini ima ulogu primarnog primaoca u implementaciji granta koji finansira Globalni fond za borbu protiv AIDS-a, tuberkuloze i malarije (GFATM) za Bosnu i Hercegovinu, pod nazivom „Kooridinirani nacionalni odgovor na HIV/AIDS & tuberkulozu u ratom razorenom i visoko stigmatiziranom području“.

Svrha ovog RFQ-u je da obezbijedi uputstva i opiše minimum funkcionalnih zahtjeva za sistem monitoringa i evaluacije (M&E) za koji se očekuje da ga isporuči **firma za razvoj, implementaciju i obuku o korištenju software-a**. U skladu sa opisom poslova koji se nalazi u sklopu ovog poziva, implementacija sistema za M&E uključuje sljedeće elemente:

- Razvoj web aplikacije
- Obuka za krajnje korisnike
- Hosting i održavanje sistema

Firme koje zadovoljavaju sljedeće kriterijume su kvalifikovane da predaju svoju ponudu: mora imati barem 10 uposlenika, 2 programera sertifikovana za web development, i 2 konsultanta sa barem 5 godina iskustva za razvoj softwareskih solucija; mora imati partnersku firmu u BiH koja će biti zadužena za podršku i održavanje; treba postojati barem 5 godina; treba predati godišnji finansijski izvještaj od banke za zadnje dvije godine; i treba obezbijediti barem tri reference za slične projekte u skladu sa uslugama koje su navedene gore i u opisu poslova.

Dokumentacija (poziva za ponudu) se može podići svakog radnog dana od 08:30 do 17:30 časova, **od 29. oktobra 2008. do 17. novembra 2008.** samo na adresi:

**UNDP BOSNA I HERCEGOVINA
MARŠALA TITA 48, prvi sprat
71000 SARAJEVO**

ili po zahtjevu putem E-mail-a na: registry@undp.ba

Napomena: Zahtjev za dokumentaciju BIH/RFQ/08/132

Rok za predaju ponuda je 12:00 časova, 17. novembra 2008. na gore navedenu adresu.

Sva pitanja vezana za ovaj zahtjev za ponudu se mogu proslijediti u pisanoj formi (Ref: **BIH/RFQ/08/132**), najkasnije do **10. novembra 2008.** na adresu:

Registry / UNDP BiH
E-mail: registry@undp.ba
Fax: +387 33 552 330